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#3

November 16, 2001

Y. ROCKY TSAO Fish & Richardson, P.C. c/o Scott Anderson 225 Franklin Street Boston, MA 02100-2804

Dear Sir,

This is in response to your letter July 20, 2001, in which you requested information regarding fee code 704 appearing on attorney's monthly statement of deposit account. The fee code 704 is merely a credit code transaction, and the client's account is simultaneously replenished with a specified amount of dollars. The U.S. Patent and Trademark Office only uses fee code 704 in situations that deem necessary to restore money erroneously withdrawn. We sincerely hope this transaction didn't inconvenience or disrupt your office records. However, we do appreciate your concern and we highly regard the Law Office of Fish & Richardson, P.C as one of our valuable customer.

If you have any concerns or questions regarding this reply, please feel free to contact me on (703)

308-4608 or in writing to:

U.S. Patent and Trademark Office

Technology Center 2600 2121 Crystal Drive – Room 6W30

Arlington, Virginia 22202.

Respectfully submitted,

Stacy F. Hoffman Office Manager